

22nd June 2018

RE: Web Ordering

Dear Valued Customer

At Southside Milk & Food Supplies we are improving our environmental impact to both our business's. Apart from reducing our carbon emissions with our fleet of trucks we are also focusing on the amount of paper being wasted through Faxes and Email print outs of your orders

We are asking you to join the paperless system by using our Web Ordering process

Using the Web via www.getdairy.com.au

Set up is 3 easy steps

- 1. Send us an email address to link to your account that the person in charge of ordering can use.
 - a. Advise email via our Enquiries Line Phone (07) 3299 3066
 - b. Send email to use with message to orders@ssmilk.com.au
- 2. We will then send you a unique password and simple instructions on how to place your order.
- 3. You can then log into www.getdairy.com.au

Once logged in you will be able to see products you have ordered in the past, we can also add products to your screen if you wish

Our cut-off time is 3pm day prior to your allocated delivery day for Web Ordering users only. Other methods of placing an order has a 2pm cut-off, day prior to allocated delivery day.

As an incentive to assist us to reduce our paper usage, we would like to offer you on your FIRST Web Order 24 x 600ml Wet fix water for free!

To claim your free water send us an email to let us know you have sent your first order and we will add the water to be delivered with the first order.

As an extra incentive, tells us how your experience was using Web Ordering and advise on how you think the experience can be improved and we will send you another 24 x 600ml Water.

We urge you to Please join our paperless ordering method

Regards
Dave Williamson
Office Manager
Southside Milk & Food Supplies